- (1) The child support enforcement program under part D of title IV of the  $\operatorname{Act}$ ; and
- (2) SSA for old age, survivors and disability benefits under title II and for SSI benefits under title XVI of the Act.
- (c) The agency must, upon request, reimburse another agency listed in §435.948(a)(6) of this subpart or paragraph (b) of this section for reasonable costs incurred in furnishing information, including new developmental costs associated with furnishing the information to another agency.
- (d) The agency must inform all applicants in writing at the time of application that the agency will obtain and use information available to it under section 1137 of the Act to verify income, eligibility and the correct amount of medical assistance payments. The agency must give each recipient the same notice when it redetermines eligibility. The requirements in this paragraph do not apply in the case of applicants or recipients whose eligibility is determined by AFDC or by SSA under section 1634 of the Act.
- (e) The agency must report as the Secretary prescribes for the purposes of determining compliance with §§ 431.305, 431.800, 435.910, 435.919 and 435.940 through 435.965 of this chapter and of evaluating the effectiveness of the income and eligibility verification system.
- (f) The agency must execute written agreements with other agencies before releasing data to or requesting data from, those agencies. The agreements, at a minimum, must specify:
  - (1) The information to be exchanged;
- (2) The titles of all agency officials with the authority to request income and eligibility information;
- (3) The methods, including the formats to be used, and the timing for requesting and providing the information (see also paragraph (f)(6) of this section);
- (4) The safeguards limiting the use and disclosure of the information as required by Federal or State law or regulations:
- (5) The method, if any, the agency will use to reimburse reasonable costs of furnishing the information; and
- (6) In the case of an agreement between a SWICA or a UC agency and the

- Medicaid agency, that the Medicaid agency will obtain information on applicants at least twice monthly; and
- (7) In the case of an agreement between any Federal agency and the Medicaid agency for data on individuals, provisions relating to—
  - (i) Purpose and legal authority:
- (ii) Justification and expected results:
- (iii) Records description (including specific identification of the system of records, the number of records, what data elements will be included in the match, and projected starting and completion dates);
  - (iv) Notice procedures;
  - (v) Verification procedures;
  - (vi) Disposition of matched items;
  - (vii) Security procedures;
- (viii) Records usage, duplication and redisclosure restrictions;
- (ix) Records accuracy assessments; and
- (x) Access by the Comptroller General.
- (g) SWICA that does not use the quarterly wages reported by employers as required by Section 1137 of the Act of unemployment insurance benefit calculations must maintain wage information that:
- (1) Contains the SSN, full name, wages earned for the period of the report, and an identifier of the employer;
- (2) Includes all employers covered by the States' UC law;
- (3) Accumulates earnings reported by employers for no longer periods than calendar quarters;
- (4) Is reported to the SWICA within 30 days after the end of the quarter;
  - (5) Is machine readable; and
- (6) Is accessible to agencies in other States that have executed agreements as required in §435.945(f) of this chapter and to SSA for use in making eligibility or benefit determinations under Title II or XVI of the Act.
- [51 FR 7211, Feb. 28, 1986, as amended at 52 FR 5977, Feb. 27, 1987; 54 FR 8741, Mar. 2, 1989; 57 FR 46097, Oct. 7, 1992; 59 FR 4254, Jan. 31, 1994]

## §435.948 Requesting information.

(a) Except as provided in paragraphs (d), (e), and (f) of this section, the agency must request information from the sources specified in this paragraph for

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verifying Medicaid eligibility and the correct amount of medical assistance payments for each applicant (unless obviously ineligible on the face of his or her application) and recipient. The agency must request—

- (1) State wage information maintained by the SWICA during the application period and at least on a quarterly basis;
- (2) Information about net earnings from self-employment, wage and payment of retirement income, maintained by SSA and available under Section 6103(1)(7)(A) of the Internal Revenue Code of 1954, for applicants during the application period and for recipients for whom the information has not previously been requested;
- (3) Information about benefit and other eligibility related information available from SSA under titles II and XVI of the Social Security Act for applicants during the application period and for recipients for whom the information has not previously been requested:
- (4) Unearned income information from the Internal Revenue Service available under Section 6103(1)(7)(B) of the Internal Revenue Code of 1954, during the application period and at least yearly;
- (5) Unemployment compensation information maintained by the agency administering State unemployment compensation laws (under the provisions of section 3304 of the Internal Revenue Code and section 303 of the Act) as follows:
- (i) For an applicant, during the application period and at least for each of the three subsequent months;
- (ii) For a recipient that reports a loss of employment, at the time the recipient reports that loss and for at least each of the three subsequent months.
- (iii) For an applicant or a recipient who is found to be receiving unemployment compensation benefits, at least for each month until the benefits are reported to be exhausted.
- (6) Any additional income, resource, or eligibility information relevant to determinations concerning eligibility or correct amount of medical assistance payments available from agencies in the State or other States admin-

istering the following programs as provided in the agency's State plan:

- (i) AFDC;
- (ii) Medicaid;
- (iii) State-administered supplementary payment programs under Section 1616(a) of the Act;
  - (iv) SWICA;
  - (v) Unemployment compensation;
  - (vi) Food stamps; and
- (vii) Any State program administered under a plan approved under Title I (assistance to the aged), X (aid to the blind), XIV (aid to the permanently and totally disabled), or XVI (aid to the aged, blind, and disabled in Puerto Rico, Guam, and the Virgin Islands) of the Act.
- (b) The agency must request information on applicants from the sources listed in paragraph (a)(1) through (a)(5) of this section at the first opportunity provided by these sources following the receipt of the application. If an applicant cannot provide an SSN at application, the agency must request the information at the next available opportunity after receiving the SSN.
- (c) The agency must request the information required in paragraph (a) of this section by SSN, using each SSN furnished by the individual or received through verification.
- (d) Exception: In cases where the individual is institutionalized, the agency needs to obtain and use information from SWICA only during the application period and on a yearly basis, and from unemployment compensation agencies only during the application period. An individual is institutionalized for purposes of this section when he or she is required to apply his or her income to the cost of medical care as required by §§ 435.725, 435.733, and 435.832.
- (e) Exception: Alternate sources—(1) The Secretary may, upon application from a State agency, permit an agency to request and use income information from a source or sources alternative to those listed in paragraph (a) of this section. The agency must demonstrate to the Secretary that the alternative source(s) is as timely, complete and useful for verifying eligibility and benefit amounts. The Secretary will consult with the Secretary of Agriculture

and the Secretary of Labor before determining whether an agency may use an alternate source.

- (2) The agency must continue to meet the requirements of this section unless the Secretary has approved the request.
- (f) Exception: If the agency administering the AFDC program, or SSA under section 1634 of the Act, determines the eligibility of an applicant or recipient, the requirements of this section do not apply to that applicant or recipient.

## § 435.952 Use of information.

- (a) Except as provided under §435.953, the agency must review and compare against the case file all information received under §§435.940 through 435.960 to determine whether it affects the applicant's or recipient's eligibility or amount of medical assistance payment. The agency also must independently verify the information if required by §435.955 or if determined appropriate by agency experience.
- (b) For applicants, if the information is received during the application period, it must be used, to the extent possible, making eligibility determinations. If it is received after the eligibility determination, it must be used as specified for recipients in paragraphs (c) and (d) of this section.
- (c) Except as specified in §435.953 of this subpart and paragraph (d) of this section, for recipients, the agency must, within 45 days of receipt of an item of information, request verification (if appropriate), determine whether the information affects eligibility or the amount of medical assistance payment, and either initiate a notice of case action to advise the recipient of any adverse action the agency intends to take or make an entry in the casefile that no further action is necessary.
- (d) Subject to paragraph (e) of this section, if the agency does not receive requested third party verification within the 45-day period after receipt of information, the agency may determine whether the information affects eligibility or correct amount of medical assistance payment after the 45-day period. However, the agency must make

- any delayed determinations permitted under this paragraph—
- (1) Promptly, as required by §435.916, if the verification is received before the next redetermination; or
- (2) In conjunction with the next redetermination if no verification is received before that redetermination.
- (e) The number of determinations delayed beyond 45 days from receipt of an item of information (as permitted by paragraph (d) of this section) must not exceed twenty percent of the number of items of information for which verification was requested.
- (f) The agency must use appropriate procedures to monitor the timeliness requirements of this section.
- (g) The requirements of this section do not relieve the agency of its responsibility for determinations of erroneous payments or the agency's liability for those erroneous payments, as defined in subpart P of part 431 of this chapter.
- [51 FR 7211, Feb. 28, 1986, as amended at 53FR 6648, March 2, 1988; 54 FR 8741, Mar. 2, 1989; 59 FR 4255, Jan. 31, 1994]

## § 435.953 Identifying items of information to use.

- (a) With respect to information received on recipients under §§ 435.940 through 435.960, the agency may either review and compare against the case file all items of information received or it may identify (target) separately for each data source the information items that are most likely to be most productive in identifying and preventing ineligibility and incorrect payments.
- (b) An agency that wishes to exclude categories of information items must submit for the Secretary's approval a follow-up plan describing the categories that it proposes to exclude. For each category, the agency must provide a reasonable justification that follow-up is not cost-effective; a formal cost/benefit analysis is not required.
- (c) If an agency receives an item of unemployment compensation information from the Internal Revenue Service or earnings information from SSA that duplicates an item of information previously received from another source and followed up, the agency may exclude that information item without justification.